



132 FSS TO STREAMLINE CUSTOMER SUPPORT WITH NEW KIOSK

by Staff. Sgt. Katelyn S. Noel 132d Wing Public Affairs

The 132d Force Support Squadron is ready to better serve their customers with the new QueueKiosk System. This will provide a streamlined process and prioritize customers on drill weekends. The expectation is that the kiosk will decrease member wait time and allow FSS personnel to prepare for appointments ahead of time.

The new system also features an online check-in, allowing members to make appointments from their current location and view wait times for specific offices. This also provides text notifications to help FSS keep customers updated on wait times.

Master Sgt. Cheyenne H. Cochran, the 132d FSS Personnel Systems Manager, said the hope is with continued use this will provide a consistent delivery of services and increase FSS productivity, allowing base members to focus on the mission for as long as possible, instead of dealing with increased wait times.

You can find the link by accessing the 132d FSS SharePoint or scanning the QR code below.



Amn Koffi Melounkpo, personnel journeyman, utilizes the new Kiosk system located outside of the FSS customer service office.





Chaplain instructs at U of I



Ch. DavidDoty lead training on stress management and sleep hygiene with AFROTC Detachment 255 at the University of Iowa.

MSgt. Heward Retires



Master Sgt. Joshua Heward retired from the 132d Wing during February UTA.

MSgt. Burkhart Retires



Master Sgt. Johnathan Burkhart retired from the 132d Wing during February UTA.

Gen. Ford Presents Awards



Brig. Gen. Shawn Ford presents awards to 132d Wing's 2021 Annual Award Winners.







FAREWELL CH. CASCIATO

by Ch. Gabe Casciato 132d Wing Chaplain

Just over 24 years ago a skinny 19 year-old kid with poofy hair walked into an Army National Guard recruiters office and said, "I need money for college. I hear you have some. Where do I sign?" 24 years later that lanky kid has put on a few too many pounds, lost most of his hair, and walked into an Air National Guard chief's office and said, "It's time. How do I start the retirement process?" After 24 years of military service, former PVT Casciato, now Ch. Casciato will hang up his uniform on March 5 for the last time.

It would be pointless to try to thank all the people who deserve to be thanked. There's too many and there is no way PA will give me that kind of space. It's just as futile to try to summarize all the experiences; the good, the bad, the dangerous, the failures, the successes... It can't be done. What I can say is that I am an infinitely better husband and father... a better pastor, and a better disciple of my God because of my time here at the 132d Wing.

I leave you in capable hands. Ch. Doty will undoubtedly take the team to the next level. He is, hands down, one of the best chaplains in the Air Force (now that I am gone). Both he and Ch. Frasher are the real deal and highly skilled at what they do.

TSgt. Foster, TSgt. Kelly, and SSgt. Steeples are highly capable, dedicated people who are absolutely worthy of your trust. I owe them more than I can ever express. Thank you.

I hope to see as many of you as I can at my retirement. Please swing by to share stories, bald jokes, or just to say "See you around." And every once in a while, think of me... and give Ch Doty and Ch Frasher a hard time on my behalf.

Until that day when war will be no more, -Ch. Casciato





ARRIVALS

Maj	Schmidt, Benjamin	DTOC	 28- Feb-22
TSgt	Demoe, Patrick	IS •	7-Feb-22
SrA	Zeisler, Jonathan	SFS	12-Feb-22
A1C	Landusberg, George	ISRG	8-Feb-22
AB	Craig, Coby	LRS	23-Feb-22

DEPARTURES

MSgt	Burkhart, Jonathon	EO	28-Feb-22
MSgt	Heward, Joshua	CEX	28-Feb-22
MSgt	Nelms, Steve	DTOC	22-Feb-22
SSgt	Mcknight, Luke	DSG	22-Feb-22
A1C	Barragan Reyes, Juan	DSG	23-Feb-22

PROMOTIONS

MSgt	Gabriel, Cole	WG	1-Mar-22
MSgt	Schmitt, Benjamin	LRS	15-Feb-22
TSgt	Allen, Charles	DTOC	1-Mar-22
TSgt	Martin, Christopher	WG]-Mar-22
Tsgt	Steeples, Christopher	WG	15-Feb-22
SSgt	Guzman, Adan	MDG	15-Feb-22
SSgt	Noel, Katelyn	WG	15-Feb-22
SSgt	Zimmer, Thomas	, IS	15-Feb-22
SrA	Bell, Kelly	FSS	1-Mar-22
SrA	Byrd, James	IS	1-Mar-22
SrA	Marlowe, Aedan	oss	15-Feb-22
SrA	Paskach, Zachary	ATKS	1-Mar-22
SrA	Weikum, Alexander	IS	15-Feb-22
A1C	McGrath, Margaret	MDG	15-Feb-22
AMN	Wagner, Carter	CompFlt	15-Feb-22

MENU

Saturday
Baked Queso Chicken
Spicy Beef Enchilada
Roasted Potatoes
Mixed Veggies
Roasted Cauliflower
Chicken Gyro
Crinkle Cut Fries
Cookies

Sunday
Lemon Garlic Skillet
Chicken Asian Meatballs
Mashed Potatoes
Asparagus
Corn
Bacon Cheeseburger
Waffle Fries
Cookies